

ALLEGAN COUNTY

Broadband Survey

Thank you for participating in our Broadband Survey. The goal of our broadband program is to insure that all residents have access to internet with a minimum speed of 25M down/3M up and a preferred speed of 100M down/20M up. We are aware that many residents and businesses do not have internet that is reliable and fast enough for their needs.

We ask you to make EVERY effort to take the survey online. This paper survey is a last resort.

You can take the survey on your phone, by scanning this QR code with your phone camera:



<https://bit.ly/ACBroadband>

1. Location Information

Street Address: _____

City

Allegan 49010	Fennville 49408	Martin 49070	Shelbyville 49344
Bloomington 49026	Gobles 49055	Middleville 49333	South Haven 49090
Byron Center 49315	Grand Junction 49056	Otsego 49078	Wayland 49348
Caledonia 49316	Hamilton 49419	Plainwell 49080	Zeeland 49464
Dorr 49323	Holland 49423	Pullman 49450	
Douglas 49406	Hopkins 49328	Saugatuck 49453	

Municipality

Allegan City	Fennville City	Hopkins Vlg	Monterey Twp	Saugatuck Twp
Allegan Twp	Fillmore Twp	Laketown Twp	Otsego City	So Haven City
Casco Twp	Ganges Twp	Lee Twp	Otsego Twp	Trowbridge Twp
Cheshire Twp	Gun Plain Twp	Leighton Twp	Overisel Twp	Valley Twp
Clyde Twp	Heath Twp	Manlius Twp	Plainwell City	Watson Twp
Dorr Twp	Holland City	Martin Twp	Salem Twp	Wayland City
Douglas City	Hopkins Twp	Martin Vlg	Saugatuck City	Wayland Twp

What type of location?

- Residence
- Residence where someone works from home
- Business

2. Do you have/use internet service at the address provided in Question 1, including satellite, cellular or a hotspot? Even if your internet service is insufficient, please take the survey online from your address, so you can complete the speed test. Those who do not have or use **any** internet service at their residence or business will proceed to question 3. We appreciate all efforts to complete the survey online.

3. Please tell us why you do not have fixed Internet access at your property.

- Don't need/want
- Price is too high
- No services offered

4. Have you been quoted a construction charge to get internet service?

- Yes
- No

If yes, what was the quoted amount (approximately) \$_____

5. If Internet became available at your property address, what is the maximum monthly price you would be *willing* to pay for 100 Mbps service (high-speed internet)?

- Less than \$25
- \$26 - \$50
- \$51 - \$75
- \$76 - \$100
- \$101 + per month
- I don't know

6. For the price indicated in #5 above, how willing are you to sign up for Internet service?

- Not at all willing
- Somewhat hesitant
- Neutral
- Somewhat willing
- Extremely willing
- I don't know

7. The FCC Affordable Connectivity Program currently provides a recurring credit of up to \$30 per month (\$75 in Tribal Lands) applied directly to your internet account. Qualifying groups are Lifeline eligible (Medicaid, SNAP, SSI, Federal Public Housing Authority support), Pell Grant recipient, Free or reduced school lunch or breakfast eligible, Veterans Pension and Survivors Benefit.

Would you like information on the FCC Affordable Connectivity Program or other programs?

- Yes
- No

8. OPT IN: I give Allegan County government permission to share my survey responses with Internet Service Providers, both current and potential. **No email or phone information will be shared.**

- Yes
- No

9. In the event we need to clarify your address or notify you that internet is available to you, please provide contact information. **No email or phone information will be given to service providers.**

Email address: _____

Phone number: _____

Thank you for taking the Allegan County Broadband Survey!

Visit www.allegancounty.org/broadband for updates on the project.